



How can we help?

WINNING WITH AIG



Accident & Health/Travel

Accident & Health/Travel Underwriting Appetite

aig.co.za/WinningAIG

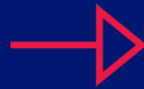
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Underwriting Sweet Spots



Group PA
and Travel



Preferred Clients

All industrial
sectors except
professional sports

Businesses of all
sizes from “micro”
firms to multinationals

LifeLine Plus

- For “People Risk” worldwide
- Group PA & Travel
- Crisis Plus extension
- AIG owned medical assistance company
- Worldwide security expertise
- Travel app and HR managers hub
- Award-winning pre-trip training

AIG Accident & Health/Travel Differentiators



Virtual Medical Care GP consultations

- 24-hr GP access for medical advice, prescriptions, referrals.



Virtual Medical Care Case Management

- Assessments by leading medical experts.
- Complex medical cases or second opinions.



Geared Up For Regional Growth

- Dedicated PA and Travel staff in our South African.
- Strong support for brokers' regional growth and client servicing.



People Risk

- Leading the evolution of GPA and Travel insurance as client concerns evolve.
- Concerns widening from medical risks to security related "people risk".

Leading "People Risk"

- | | |
|---------------------|------------------------|
| ✓ Personal Accident | ✓ Assistance |
| ✓ Medical | ✓ Personal Possessions |



Terrorism	Threat of Violence
Evacuation	Sabotage
Stalking	Blackmail
Bribery	Riot
Abduction	...and many more
Assault	

AIG Accident & Health/Travel Differentiators



AIG Travel App

- “Red Button” 24/7 assistance, app check-in so employers know staff have arrived safely.
- Award-winning pre-trip awareness training to support employers’ duty of care obligations.



Underwriting Expertise

- Highly experienced underwriting and development teams.
- Rapid expert response (e.g. to requests for large per event or per person limits).



Driving Multinational

- Outstanding multinational capabilities to drive growth of global GPA programmes.
- Deep underwriting expertise across global countries and jurisdictions



Claims First

- AIG owned AIG Travel: worldwide, 24/7 medical assistance no dependency on third parties.
- Complete alignment of claims and assistance services.

Our South African Accident & Health/Travel Team

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